

The Friends and Family Test

Service Report: Jul 2024

Service

All Departments

Star Rating



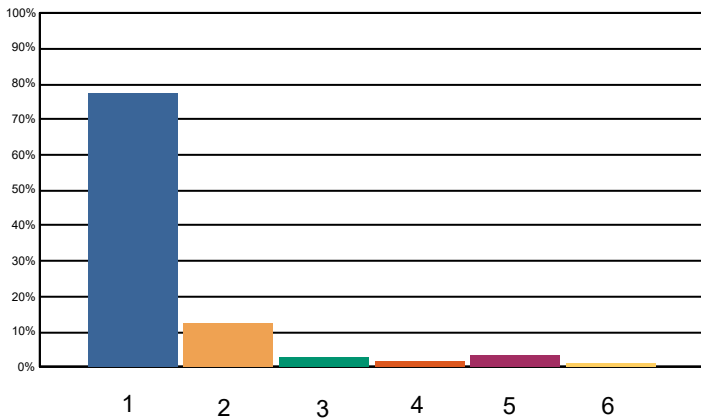
Positive

89.81%

Negative

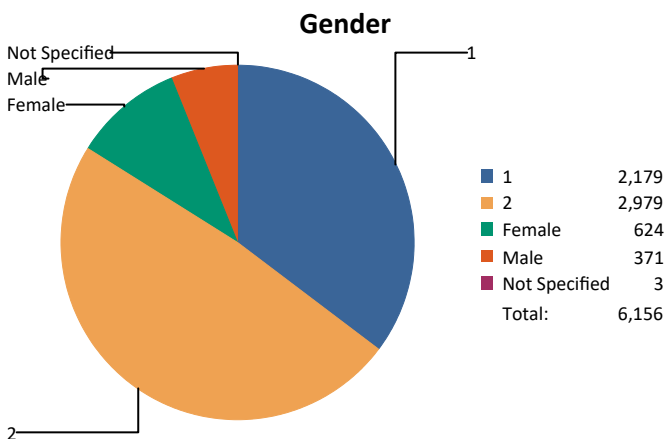
5.73%

Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,766	77.35%
2 - Good	768	12.46%
3 - Neither good nor poor	194	3.15%
4 - Poor	133	2.16%
5 - Very poor	220	3.57%
6 - Don't know	81	1.31%

Breakdown



Total Responses

6162